

Need HR Help?



Your Solution Center

call (630) 468-9298 | chat www.tandemhr.com
email yoursolutioncenter@tandemhr.com

Contact Your Solution Center (YSC) to get the conversation started on a variety of HR, payroll, and benefits topics. YSC can help directly with many topics or escalate issues to the assigned professionals on your client service support team.

- Password reset
- Employment verification
- Employee payroll questions
- Direct deposit
- Time clock punches
- Withholding changes
- Employee relations
- General workplace concerns
- Risk and safety issues
- Vacation/PTO balances
- New hire benefit eligibility
- Plan questions and enrollment assistance (*medical, dental, vision, voluntary benefits*)
- Reimbursement accounts: FSA/HSA/HRA (*Flexible Spending, Health Savings, Health Reimbursement*)
- Slavic 401(k) retirement accounts
- Benefit changes due to qualifying life events (*birth/death, marriage/divorce, loss of coverage*)
- COBRA continuation of coverage

Employee Assistance Program

call (877) 215-6614 | visit www.wseap.com
access code TANDEM



Your Employee Assistance Program (EAP) is here 24/7 to confidentially assist you with any personal or professional matters.

- Confidential counseling
- Child and elder care resources
- Career resources
- Estate planning and will consultation
- Identity theft consultation
- Financial planning consultation

www.tandemhr.com



TANDEM HR