

# Zix Multi-Factor Authentication User Setup

## 1. SMS Text Messaging – Select Text Message (SMS) and enter in phone number and click next to receive the code

**Register Multi-Factor Device**  
This secure message portal requires multi-factor authentication. Register a multi-factor device. You can have multiple devices, but only one can be active at a time.

Device Type:  
Text Message (SMS)

Name:  
SMS New

Country Code:  
United States of America

Phone Number:

Cancel Next

Enter in code and select box to sign in using this device by default and click next to complete the setup

**Register Device SMS New**  
Verify the device by entering the code sent to the device ending in 9853.

Authentication Code:  
7

Sign in using this device by default

Having trouble receiving the code? [Send another code.](#)

Cancel Next

## 2. Authentication App – Select Authenticator Application and name your app. Then click next

**Register Multi-Factor Device**  
This secure message portal requires multi-factor authentication. Register a multi-factor device. You can have multiple devices, but only one can be active at a time.

Device Type:  
Authenticator Application

Name:  
New Auth App

Cancel Next

Using your authenticator application scan the QR code or enter in the key manually and check the box to Sign in using this device by default and click next to complete the setup

**Register Device New Auth App**  
Scan the QR Code or use the key with your authenticator application.



If setup using a QR Code is not supported, you may manually enter the following key:

Authentication Code:

Sign in using this device by default

Cancel Next